



CITATIONWISE
a product of ICS

ELECTRONIC CITATION SOFTWARE SYSTEM FOR LAW ENFORCEMENT



THE CHALLENGE

Writing citations often takes too much time; and if an agency is still using hand-written paper citations simple errors can occur. There is also situational awareness risk if an officer has to be “heads down” for too long.

THE SOLUTION

The CitationWise app from ICS, powered by Crossroads Software technology, is a complete citation writing system for mobile devices. The app is developed to be easy to use with many features to automate the citation writing process. It includes field-data validations for data like time, date and violation codes. The data from citations can also be automatically imported into the agency’s RMS system.

CITATIONWISE.COM

FAST. EASY. ACCURATE.

REDUCE ERROR RATES THROUGH AUTOMATION

Citation writing errors are greatly reduced by using item lists that are approved by the courts for violation codes, violation degrees, court dates, and other drop-down list items. Scanning barcodes for driver licenses and registration documents adds speed and accuracy to capturing violator and vehicle information.



AGENCY-SPECIFIC CUSTOMIZATION

Most list items on the citation are configurable using the desktop management tool. Configurable items include violation codes, vehicle makes, models and colors, hair color, eye color, courts, court dates and dark dates, streets, race, weather, road conditions, lighting, and traffic conditions. When an item is changed using the desktop management app, the items are updated on mobile devices during the “sync” process.



FIELD-LEVEL VALIDATION ENSURES CONSISTENCY

Citation fields such as dates, times, and violation codes are checked for accuracy as the items are entered and are validated for completeness before printing a cite.



“DUPE” FUNCTION PROMOTES SPEED

Often, officers will work a specific problem road or intersection for traffic violations. After writing the first citation, many of the items in the citation that follow are the same: location, conditions, violation code(s), court, court date, etc. Using the “Dupe” function, all info from a previous citation can be duplicated and the current violator and vehicle info can be scanned from barcodes and a new citation completed very quickly. The “Dupe” function can also duplicate vehicle info (for additional citations to passengers in a cited vehicle) and even violator info (for additional citations to an already cited person).



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INFORMATION

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